# ESD.83 – Fall 2011 Session 1 Some ideas and framing questions J. Sussman



Massachusetts Institute of Technology Engineering Systems Division

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PhD, MIT 1967-- Civil Engineering Systems

Appointed to CE faculty, 1967

Transportation Systems Freight railroad operations--reliability, productivity..... Intelligent transportation systems (ITS) Network operations/ traveler information Institutional issues Passenger rail-- High-Speed Rail/ Japan/Portugal/U.S. Transportation and Regional Development

ESD founded in 1998/ moved to dual CEE/ESD appointment

Complex Systems/ CLIOS Process

August 2011-- ESD Interim Director



# A salient systems quote

"General systems theory says that each variable in any system interacts with the other variables so thoroughly that cause and effect cannot be separated. A simple variable can be both cause and effect. Reality will not be still. And it cannot be taken apart! You cannot understand a cell, a rat, a brain structure, a family, a culture if you isolate it from its context. Relationship is everything."

--Marilyn Ferguson The Aquarian Society—from Ali Mostashari's Chapter 3



# Framing questions for ESD.83 I

- What is a complex system?
  Our interests--complex, sociotechnical systems
- What are our ways of thinking about these complex sociotechnical systems?
- What kinds of research questions do we want to **ask** in the field of Engineering Systems and how do we **answer** them?



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# Framing questions for ESD.83 II

What are the historical roots of the field of Engineering Systems and what is their relevance to contemporary engineering systems issues and concepts?

#### What does "practicing" Engineering Systems mean?



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# Framing questions for ESD.83 III

What are the **design** principles for Engineering Systems?

What does it mean to advance the field of Engineering Systems and how do we accomplish it?



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# Framing questions for ESD.83 IV

- How do we integrate engineering, management and social science in Engineering Systems?
- And how do we do it without being superficial?



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# Two Kinds of Depth

# Disciplinary depthIntegrative depth

# Is thinking about systems (integrative depth) "deep thinking"



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# Words/ Phrases/ Strings

#### Words Rigorous

#### Phrases The "Micro-Macro" Question

#### Strings Descriptive, Normative, Prescriptive



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#### Strategies for Advancing Engineering Systems as a Field



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# Engineering Systems as an integrated field

#### Engineering/Social Science/Management

A view of these fields



#### What do you think?



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#### **Engineering Systems Overview**

# Nested Complexity: Considering Both Technological and Social Complexity

Professor Joseph Sussman, ESD Interim Director





# Dean Tom Magnanti in early days of ESD:

# How can ESD help make MIT great? That's a great question!





# What is distinctive about ESD? "Everyone" does systems?

# **That's another great question!**



### Critical Contemporary Issues (CCI):-

 Their nature requires an interdisciplinary approach
 Usually stemming from Complex, Sociotechnical Systems (CSS)
 Complexity on various dimensions --technological/social/organizational





#### **To answer Dean Magnanti:**

## ESD is the unit at MIT that helps make MIT great by dealing with critical contemporary issues in a rigorous, interdisciplinary manner through research and in its educational programs.

Engineering/ Social Science/ Management/ Planning





• ESD has created a vibrant PhD program: On September 16<sup>th</sup>, 2011 we celebrate the "first 100 ESD PhDs". Collectively, these represent a major intellectual contribution, and help us advance engineering systems as a field of study

The ESD PhD program is how we build a field of study



#### Questions? Comments?



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