Some Computer Science Issues in Ubiquitous Computing

Mark Weiser appears in CACM, July 1993

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Overview

- Discusses some of the physical issues concerning ubicomp
- Hardware aspects of creating devices that disappear, yet occur plentifully in environment

Computers and People

- "...people primarily work in a world of shared situations and unexamined technological skills..."
- Computers today make things worse
- Unlike a regular tool, it consumes attention
 - Attempting to have the system act more human simply legitimizes this issue

Problem of Paradigm

- The problem is not in the GUI in itself
- Attention-centric design is part of affordance
- Also not a limit of capabilities in data handling or multimedia
- Problem exists in the relationship around which computers today are designed

Inspiration

- To be a part of the physical world of the user, the object should be like other physical objects in existence
- Devices should use real-world communication metaphors, instead of attempting to transplant to virtual world
- Led to the tab/pad/board design, and ended there (effectively)
 - Quantizes the information chunks into sizes that map perhaps to talks or subtasks

Hardware

- ParcTAB
 - PDA-like
 - Low bandwidth and processing, small display
 - Main concern: battery life (~ 1 week)
- Pad family
 - Essentially unix-enabled tablet PC's
 - Custom hardware allows approximately same capability as today's tablets, scaling for improvements in semiconductors

Hardware and Software

- Design chips that use less voltage and more surface
- Design for reducible clock rates
- Use small cell-based near-field radios, with r⁶ falloff to allow many cells in one building
- Wireless handshake-based collision detection
- QoS over wireless
- Distributed caching and cache sharing

Apps for Ubicomp

- Shared interaction space
 - Particularly, shared drawing
 - Cotemporaneous with ClearBoard
 - Also, collaborative filtering of content
- Locating people
 - Using active badges
 - Using logins (even to tabs...)
 - Automatic call forwarding
 - People maps

Privacy Issues

- Decentralize data storage to end nodes
 - Personal computers hold actual data
 - User specifies access criteria
- Location data inherently part of the cellular design
 - In decentralized model, user is the atom
- Profiling individuals
 - Obvious concerns
 - Most benefits
 - Conflict with allowing outside access to location data

Summary

- User studies are critical to success
- Hardware and software is only substrate to the actual work
- Ubicomp should augment the user within the natural context, instead of being a mere tool