**Online Auctions** Goods, Links, People

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# **Today's Learning Goals**

1. Beware of the auction design, exploit opportunities, read behind the lines

2. Reinforce learning from auction theory

3. Understand the design of a game (auction) as a source of competitive advantage

### **Online Auctions: 4 Common Features**

- Second-price mechanisms (e.g., the English auction)
- Per-click payments

   (e.g., pay if customer reacts to the ad)



- Reserve prices

   (e.g., minimum price to display any ad)
- Targeting opportunities (e.g., demographic, intent, behavioral)

# **Market history & evolution**

#### Early banner ads (circa 1994)

Overture (Goto.com) (1997)

- Per-impression pricing
- Limited targeting
- Person-to-person negotiations

- Keyword targeting
- Automated acceptance of revised bids
- Generalized first-price auction rules
- Per-click pricing

### **Generalized First Price**

- Sponsored links auction:
  - N slots for sponsored links
  - Highest bidder wins 1<sup>st</sup> slot (best) and pays his own bid.
  - $-2^{nd}$ -highest wins  $2^{nd}$  slot, pays his own bid.
- Simpler than asking for **N** different bids
- Is this a simple auction?

### **The Original Yahoo Auction**

Position	Bidder	Bid	Payment
1	Α	\$8	\$8
2	В	\$5	\$5
3	С	\$4	\$4
	D	\$1	\$0

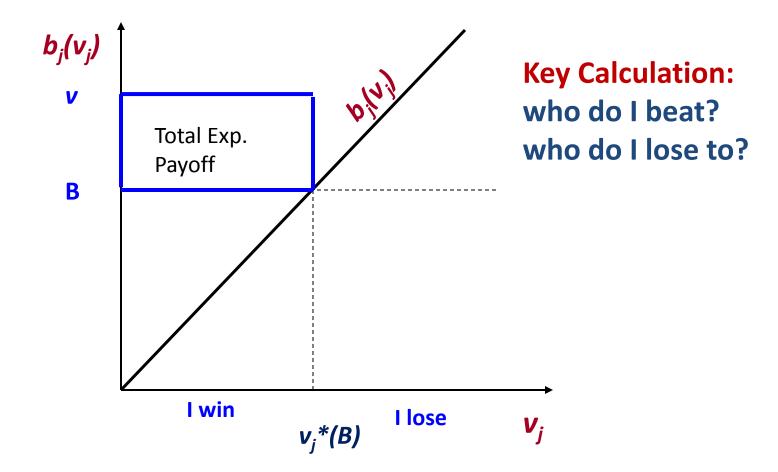
### **Generalized First Price**

- Problem: GFP auctions are inherently unstable.
- No pure strategy equilibrium, and bids can be adjusted dynamically. Bidders want to revise their bids as often as possible.
- Not very practical, either.
- From the revenue point of view: a disaster.
  - How much are these links actually worth?
  - What if nobody follows through (with a purchase)?
  - What if I'm the only high bidder?

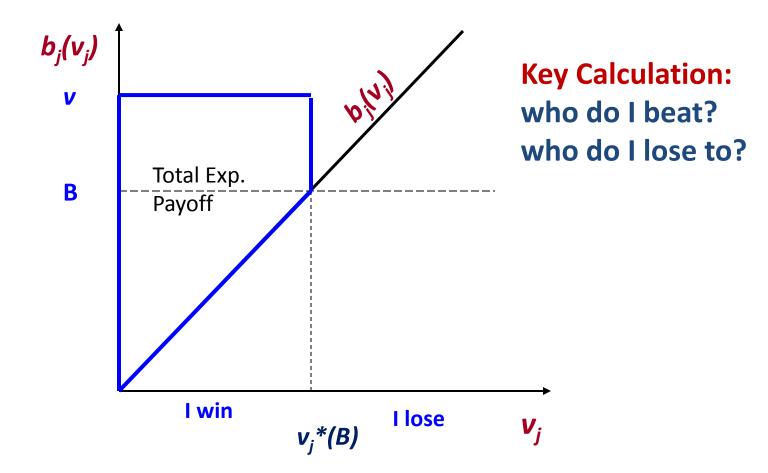
### **The Google Auction**

Position	Bidder	Bid	Payment
1	Α	\$8	\$5.01
2	В	\$5	\$4.01
3	С	\$4	\$1.01
	D	\$1	\$0

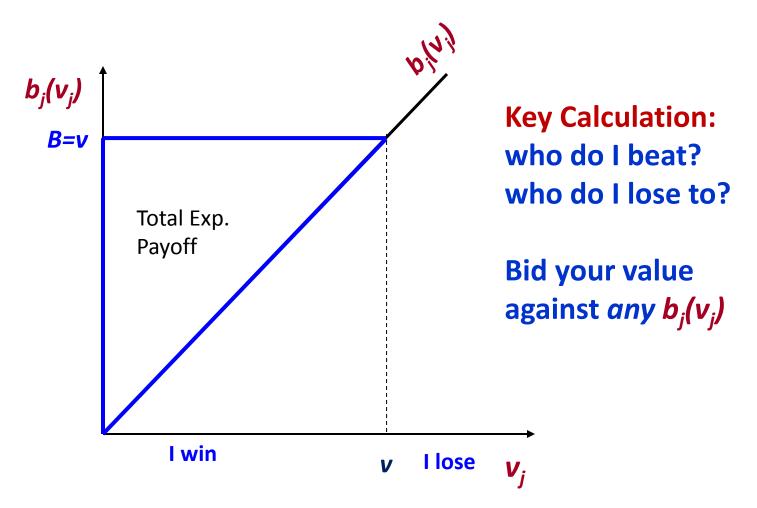
#### **First-Price Auction**



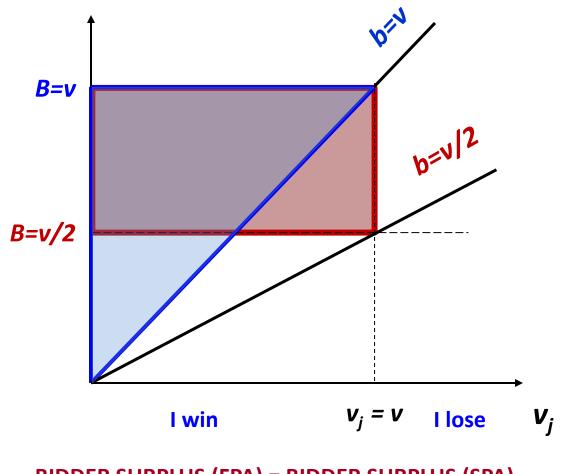
#### **Second-Price Auction**



#### **Second-Price Auction**



#### Comparison



**BIDDER SURPLUS (FPA) = BIDDER SURPLUS (SPA)** 

### **Basic Lessons for Sellers**

- As an auctioneer, you can never pocket the *entire* valuation of the *highest* bidder.
- 2) However, the more bidders, the closer you get.
- 3) In addition, the format matters

Second Price	First Price	
High bids, price = 2nd	Low bids, price = 1 <sup>st</sup>	
Transparency	Exploit risk aversion	
Easy to bid	Avoids "undervalue"	

### **Generalized Second Price**

- Advantages in new, online market:
- Easy bidding → no cycles
- Reveals more information to the seller
- "If I pay a high price, someone else must have thought these clicks were worth something"
- Remember the wallets game?

### **Pay-per-Click?**

- A good demand-generating model.
- A good **revenue-generating** model?
- Suppose a firm values each click \$1,000, but nobody ever clicks on the link: Google's revenue = \$0!!
- Click Weighting: rank by *bid\*ClickThroughRate*
- How do I generate high CTR? Bid high and win early 😳
- Reward content? Relevance also matters: bid\*ClickThroughRate\*relevance

#### **Reserve Prices**

• Most overlooked aspect of online auctions.

• Most useful when few bidders are present

 For the seller, a reserve price is like a monopoly price (i.e., high-p → less sales).

#### **Reserve Prices at Yahoo!**

- Two slots, two bidders
- Really bidding for *incremental clicks*
- Optimal reserve increases <u>both prices</u>
- <u>Yahoo's</u> revenue goes up \_\_\_\_ % year-on-year
- Microsoft deal comes through

#### **Market Characteristics**

• <u>Real Time allocation</u> of "impressions"

• Loads of inventory (intense competition)

• Extremely low "action rate"

• Must be able to **target** valuable users

# **Targeting and Profitability**

- <u>Second-price auction</u>
- Two bidders & two kinds of users

Bidder→	Bidder 1	Bidder 2
User		
Туре А	4	1
Туре В	1	3
Unknown type	??	??

- Should the seller Bundle or Split? (split = targeting)
- **Split** → revenue = second-highest bid = 1 per user
- Bundle → Revenue = ??
- Value creation vs. value appropriation

### **Targeted Ads**

• Improve user experience

• Competitive response

• Per click payments  $\rightarrow$  commitment device!

# **Targeting and Privacy**

Targeting = Selling separately =

- = Revealing information prior to bidding =
- = Information matters =
- = Selling information & advertising space



#### **Lessons form Online Auctions**

- 1) Auction design matters:
  - a. for new products in particular
  - b. provide "guarantees" to <u>attract more bidders</u>
- 2) For Sellers: innovative design → competitive advantage
- 3) Design matters even more so in complex settings
  - a. Success stories from the (FTC) spectrum auctions
  - b. "The Greatest Auction in History"
- 4) For bidders:
  - a. Beware of "marketing the mechanism."
  - b. Any design can be "gamed"

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